

CONTACT

+66 95 605 5523

work.shivanandbharti@gmail.com

linkedin.com/in/shivanandbharti

shivanand.pages.dev

Samut Prakan, Thailand

PERSONAL DETAILS

Date of Birth	11 April 2002
Nationality	Thai

LANGUAGES

English	Fluent
Hindi	Fluent
Thai	Basic

KEY SKILLS

- Client consultation and sales
- Fabric and style advice
- Order and fitting management
- Guest relations and front desk
- Reservations and check-in/out
- Website and social media
- Visual communication

TOOLS

- Oracle OPERA Cloud (PMS)
- Claude Code

INTERESTS

- Hospitality and hotel operations
- Entrepreneurship
- Calisthenics, swimming, badminton

Shivanand Bharti

Sales Associate · Client & Guest Relations

PROFILE

Hotel Management graduate with over two years of client-facing sales at Emporium Tailors, a Bangkok bespoke tailor established in 2002, and front office training at Bangkok Marriott Marquis Queen's Park. Fluent in English and Hindi, with hands-on experience in bespoke tailoring sales and front desk operations. A Thai national seeking a sales or guest-facing role serving Indian and international customers.

PROFESSIONAL EXPERIENCE

Sales Associate
JUL 2024 – OCT 2026

Emporium Tailors, Sukhumvit Road, Bangkok

- Advised clients on fabric and style selection for bespoke garments.
- Managed client orders from first consultation to final fitting.
- Worked alongside the sales team to run day-to-day shop operations.
- Maintained the company website and managed its social media presence.
- Recognised by management for diligence and exemplary conduct.

Guest Services Agent Trainee
FEB 2023 – AUG 2023

Front Office Internship, Bangkok Marriott Marquis Queen's Park

- Handled check-in, check-out, reservations and enquiries for 20+ guests per shift at a 1,200+ room international hotel.
- Supported front office administration and daily desk operations.
- Cross-trained in the hotel's Indian kitchen, assisting with food preparation and kitchen administration.

EDUCATION

Bachelor's Degree in Hotel Management
AUG 2021 – JUL 2024

AHA – Aviation & Hotel Management Academy, Udaipur

- Secured an overseas front office internship at Bangkok Marriott Marquis Queen's Park and was featured by the academy for this achievement.

Senior Secondary (Grade 12), CBSE Commerce
JUL 2020 – APR 2021

Surmount International School, Gorakhpur

- Core subjects: Accountancy, Business Studies, Economics, Entrepreneurship, Physical Education and English.

CERTIFICATES

- Certificate of Completion, Front Office Internship – Bangkok Marriott Marquis Queen's Park (2023) View certificate
- Certificate of Employment – Emporium Tailors (2026) View certificate